

JAYSON



To secure a position where I can efficiently contribute my skills and abilities for the growth of the organization and build my professional career.



[Redacted]



[Redacted]



[Redacted]
[Redacted]



[Redacted]
[Redacted]

PERSONAL DATA

Birthdate : [Redacted]
Age : [Redacted]
Height : [Redacted]
Weight : [Redacted]
Sex : [Redacted]
Civil Status : [Redacted]
Nationality : [Redacted]

EXPERIENCE

Retail Customer Service Engineer [Redacted]

Mandaluyong 2020-2021

- Manage, configure, and troubleshoot all SM supermarket, Savemore, Uniqlo, H&M, Watson's, Southstar Drug etc. POS devices and other IT equipment's
- Configure, Dismantle and Repair POS printer
- Preventive Maintenance
- TCP/IP networking and hardware maintenance and repair
- Installing and operating windows desktop and server operating system

TECHNICAL SUPPORT ENGINEER Onsite - [Redacted]

Cubao Quezon City 09/2018-12/2020

- Coordinated with Level 1 technical support specialist to takeover calls outside their level of support.
- Manage, configure, and troubleshoot all Starbucks StoresPOS devices.
- Training new employees
- Configuration and testing of any new hardware and software.
- Responsible for networking, design, installation, termination, Cable Layout for New store of Starbucks. Preventive Maintenance, Door lock Setup, TCP/IP Config

TECHNICAL SUPPORT - [Redacted]

Cubao Quezon City 03/2017-04/2018

- Installed operating systems, configured servers, and worked on the development and implementation of new processes.
- Repair and Troubleshoot Printer Issues
- Network Connection, Assigning IP Address on Specific Devices
- Digital Video Recorder Setup and Configuration
- Provide Remote Support or on-site regarding to POS, POS printers, Servers, and Transaction Issues
- Maintain network security by configuring firewall rules, malware detection and prevention.
- Analyzed network security and current infrastructure to assess areas in need of improvement and develop solutions.
- Preventive Maintenance on All IT Equipment's

EDUCATION

Bachelor of Science: Computer Engineering
2011-2016

[Redacted]
[Redacted]