



Patrick Nuhj R. [Redacted]

Quality Auditing New Associate

PROFESSIONAL SUMMARY

Experienced Quality Auditing New Associate professional skilled in regulatory compliance, process optimization, and auditing. Proven track record of enhancing operational efficiency and maintaining rigorous quality standards. Effective communicator and team leader dedicated to driving continuous improvement and ensuring adherence to industry regulations.

Personal Info_____

[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]

Education_____

[Redacted]
Bachelor of Science in Information Technology

Skills_____

- Data Auditing and Profiling
- Health Insurance Operations
- Quality Assurance (QA)
- Quality Management
- Transaction Management and Rollback Recovery Tools and Techniques
- Microsoft Word and Excel
- Problem Solving
- Attention to Details
- Communication

Work Experience_____

Quality Auditing New Associate
November 2019 – Present

[Redacted]

[Redacted]

- Assisted in the development and implementation of auditing procedures and guidelines to maintain high standards of claims processing.
- Participated in internal and external audits to ensure regulatory compliance and adherence to industry standards.
- Acted as a subject matter expert, providing guidance and support to claims processors and other team members.
- Conducted root cause analysis on audit findings and recommended corrective actions to mitigate risks and improve overall claim processing quality.
- Implemented quality assurance protocols to ensure accuracy and compliance in health insurance claims processing.
- Collaborated with cross-functional teams to streamline claim review processes and enhance operational efficiency.
- Developed and conducted training sessions for claims processors to improve accuracy and adherence to company standards.
- Analyzed audit findings and prepared detailed reports for management review, contributing to continuous process improvement initiatives.