



RAMCES

COPYWRITER



CONTACT



EDUCATION

2003 - 2005

BS Electronics & Communications
Engineering

SKILLS

- Copywriting
- SEO Copywriting
- Web Content Writing
- Digital Copywriting
- Creative Writing
- Search Engine Optimization
- Copy Editing
- Content Creation
- Content Management Systems

PROFILE

Creative and results-driven Copywriter with expertise in SEO content, technical writing, and marketing strategy. Skilled at crafting engaging content that boosts brand visibility and customer engagement. A strong communicator and problem-solver, passionate about impactful storytelling and team collaboration to drive success.

WORK EXPERIENCE

- Copywriter**

04/2022 - 02/2025

 - Develop and manage high-quality, on-brand content across various platforms, collaborating with teams to meet creative and marketing needs, oversee community engagement, and ensure timely project execution.
- Freelance Copywriter**

08/2021 - 04/2022

 - Create and optimize marketing content across platforms, including product copy, website articles, newsletters, and social media, while supporting strategy development and competitive research.
- Technical Support Advisor**

08/2019 - 12/2020

 - Address customer inquiries and troubleshoot technical issues for mobile and home internet devices, delivering effective solutions to enhance customer satisfaction and service reliability.
- Customer Service Advisor**

05/2019 - 07/2019

 - Assist customers with billing inquiries, provide clear solutions, and recommend relevant products to drive sales and enhance satisfaction.
- Customer Account Specialist**

08/2016 - 07/2017

 - Assist customers by addressing inquiries related to bills, resolving issues, and providing tailored solutions while identifying opportunities to promote sales and enhance their overall experience.
- Customer Service Representative**

05/2010 - 02/2016

 - Serve as a back-office associate and customer support specialist, assisting customers with home internet broadband, mobile, and services by resolving inquiries, troubleshooting issues, and ensuring a seamless user experience.