



PERSONAL PROFILE

Manolo is a detail-oriented healthcare advocate with 1 year of experience in the healthcare insurance industry and also has 2 years of experience as a customer service representative as well as a technical support representative in the telco industry. Outside of work Manolo is a wanderer. He loves to travel and go hiking, camping. And playing basketball, a perfect work-life balance.

SKILLS

- Insurance Verification
- Claims, Grievance, Appeals
- Technical Knowledge
- Problem-solving
- Coordination Of Benefits Analyst

CONTACT INFORMATION

- [Redacted]
- [Redacted]

MANOLO [Redacted]
CUSTOMER SERVICE REPRESENTATIVE

CAREER SUMMARY

q FEBRUARY 2024 - PRESENT
[Redacted] DVOCA TE

- Claims Correction
- Benefit & Eligibility
- Specialist Billing

q MARCH 2021 - JANUARY 2023
[Redacted]
CSR & TSR

- BILLING
- TROUBLESHOOTING

ACADEMIC HISTORY

q [Redacted]
INFORMATION AND COMMUNICATION TECHNOLOGIES
SECONDARY LEVEL

2017-2021

q [Redacted]
TERTIARY LEVEL

2021-2022