Mark ████████

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Seeking a fulfilling position as IT Infrastructure Specialist and provide of all needs that offers growth opportunities and allows me to utilize my leadership skills and experiences.

Work Experience

Senior Cybersecurity Analyst
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January 2023 to Present

- Pre-sales presentation.
- SOC Tasks (Blue team).
- VAPT (Red team).
- Assisting in the delivery of security monitoring tools including their deployment,
- enhancements and integration with other tools.
- Working with business stakeholders to schedule the deployment of security tools.
- Manage the tracking of security deployment tools and provide data for use in management KPI, KRI and other metrics.
- Assist with the design and implementation of security solutions.
- Administration of security monitoring systems.
- Document exceptions, false positives and or negatives.
- Participate in change control procedures.
- Remediate vulnerabilities in security tools.
- Assist in the delivery and operationalisation of projects and initiatives.
- Managing deployment of equipment and software
- Managing XDR/EDR Stellar Cyber, Microsoft Defender (ATP/EDR), Microsoft DLP, Microsoft Sentinel, or Microsoft Azure
- Managing security principles and security controls including Firewalls, Load balancers, Anti-virus/malware, Windows and Linux server operating systems and deployment tools (remote administration)
- Managing SIEMs, and other security software/systems. e.g. anti-virus management, Firewall log management,
- Managing End point monitoring and protection
- Working with scripting systems e.g. powershell, python and batch

Senior Network Engineer
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May 2022 to December 2022

- Prepare moderate to complex network designs/schematics to address specific customer network solution requirements
- Prepare work orders containing instructions to be used by technicians to configure network hardware and software
- Work with customer technical teams to provide solutions for customers' internetworking communications requirements
- Configure WAN/ LAN/ WLAN equipment in a complex environment

- Troubleshoot WAN/ LAN/ WLAN network issues
- Document Incident management tickets
- Troubleshoot non-documented customer equipment issues
- Possess solid understanding of networking technologies including (but not limited to) Network accelerators, Firewalls, Load Balancers (minimal exposure)
- Leverage ITIL processes that specifically include Incident, Change and Problem management
- Support router/ switch network hardware/ software upgrade
- SDWAN, Broadband/5G circuit and other network infrastructure devices implementation to customers
- Managing documentation such as network configuration notes, templates, and network infrastructure design

Network Engineer

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May 2021 to May 2022

- Network Infrastructure Admin/Engineer:

- Maintain the company's network security and stable operation.

- Maintain IDC network equipment throughout the company to ensure the smoothness of the IDC network and the stability of the interconnected dedicated line.

- Configure various types of Networking devices/equipment.

- Enterprise Network administration using JumpServer.

- Administration of network security and AP.

- ISP monitoring (Zabbix, PRTG).

- System management ESXI, Windows Server & Vsphere.

- Forticloud and EMS administration

- IT Infrastructure & Data Center Support:

- Troubleshooting of servers & network related problems; on-site diagnosis, isolation, assessment and preventive maintenance.

- Testing new releases of network operating systems, network software and new server hardware, and recommending network solutions and products to customers as necessary.

Education

Certificate of completion

████████████████

2020 to January 2020

Bachelor of Science in Information Technology

██████████████████

2016

Skills

- CCNA
- ITILv4
- Programming knowledge (python, html, javascript, VB, docker, shell scripting)
- Strong decision maker
- Complex problem solver

- Network Configuration
- System Administration
- OS knowledge (Windows, Linux, MacOS)
- Knowledge in VMWare and Firewalls
- PC Troubleshooting
- Innovative
- Service-focused
- NSE1
- NSE2
- NSE3